

## **Points to consider when investing in an EPoS system**

The following points are purely for reference and are offered free of charge by Epos Europe.

Before you make your final decisions ask yourself or your supplier:

- Is there a reference site you can visit to see the system in use and get feedback from actual users?
- What is the longevity of the software and hardware?
- Are patches/fixes supplied free of charge?
- Is the version you have compatible with future operating systems?
- Is your version the latest and for how long will it be supported?
- Does the system export data to the financial software you or your accountant uses?
- Can data be exported to other applications (spreadsheets etc)?
- Is an item file of stock provided or is any help offered to create one?
- Does the system have capability to interface with existing CCTV system (if you have one)?
- How is the data backed up?
- Is data stored "off site" for disaster recovery purposes?
- Does the system have EFT/SMART Card capability and can it output to your clearing bank?
- How is the data pooled (multi site option)?
- Is there a head office module available?
- Is the system modular and if so how does this affect cost of complete solution?
- What training is offered and what is the cost?
- Does the system depend on any network and can system work "stand alone" if network fails?
- Is there a lease option and if so which is most economical for your business?
- Are there any third party licenses required?
- How much is the maintenance charge and what is covered?
- What is in the SLA (service level agreement)?
- Are any project management resources available and if so at what cost?

If you want any further help contact us on:

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